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# Customer Service Resource



Gippsland integrated  
**natural resources**  
forum

Edition 1: July 2007

This document was produced by the Gippsland Integrated Natural Resources Forum in partnership with all agencies, organisations and community groups featured within.

July, 2007



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# Introduction...

Customer Service Officers across Gippsland are usually the first point of contact the community has with organisations involved in caring for our regions natural resources. With each organisation having different and sometimes overlapping responsibilities, it is difficult to know what each organisation does, let alone who is responsible for what.

With this in mind, this resource has been developed to provide everyone with the same information about who does what in terms of managing our natural resources. As well as finding out a little more about the different organisations around Gippsland, this resource will also facilitate the referral process.

To use, simply click on the hyperlinked category heading you wish to find out more about and you will be taken directly to the appropriate page. Also included is:

- A list of common acronyms used in natural resource management
- The contact details of relevant organisations across Gippsland
- A list of major towns and centres that are served by each Shire Council & Water Authority

This document has been a collaborative effort of many Customer Service Officers and other staff from all across Gippsland and I would like to acknowledge them for their efforts in helping create this resource.

Remember that this is *your* resource, so if you have any comments, changes or additions, please do not hesitate to send them through. Updates will be created and sent to everyone on a regular basis to ensure that in the information featured here is relevant and accurate.

Coming in the next update:

- More comprehensive information from DSE and DPI
- An overview of the role of many organisations across Gippsland

In the mean time, have a look at what's been included below and send me your comments and ideas.

Adam Miller  
Gippsland Integrated Natural Resources Forum

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- [Westernport Water](#)

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## Common Acronyms

ACRONYM	MEANING
<b>ASIRC</b>	Australian Sustainable Industry Research Centre Inc
<b>ASU</b>	Australian Services Union
<b>ATO</b>	Australian Taxation Office
<b>AWA</b>	Australian Water Authority
<b>AWP</b>	Annual Watering Plan
<b>AWT</b>	Australian Water Technologies
<b>BCLN</b>	Bass Coast Landcare Network
<b>CaLP</b>	Catchment and Land Protection Act 1994
<b>CAMS</b>	Catchment Activity Management System
<b>CAS</b>	Catchment & Ag Services – now Regional Services
<b>CCMA</b>	Corangamite Catchment Management Authority
<b>CEO</b>	Chief Executive Officer
<b>CLLN</b>	Central Latrobe Landcare Network (LWLN)
<b>CMA</b>	Catchment Management Authority
<b>CRC</b>	Co-operative Research Centre
<b>DCS</b>	Department of Community Services
<b>DHS</b>	Department of Human Services
<b>DPI</b>	Department of Primary Industries
<b>DSE</b>	Department of Sustainability and Environment
<b>DTF</b>	Department of Treasury & Finance
<b>EGCMA</b>	East Gippsland Catchment Management Authority
<b>EGLN</b>	East Gippsland Landcare Network
<b>EMS</b>	Environmental Management System
<b>EPA</b>	Environment Protection Authority
<b>EWR</b>	Environmental Water Reserve
<b>GBCMA</b>	Goulburn Broken Catchment Management Authority
<b>GHCMA</b>	Glenelg Hopkins Catchment Management Authority
<b>GINRF</b>	Gippsland Integrated Natural Resources Forum
<b>GIS</b>	Geographic Information System
<b>GLGN</b>	Gippsland Local Government Network
<b>govt</b>	Government
<b>GW</b>	Gippsland Water
<b>GWF</b>	Gippsland Water Factory
<b>IPH</b>	International Power Hazelwood
<b>ISC</b>	Index of Stream Condition
<b>KPI</b>	Key Performance Indicator
<b>KPL</b>	Key Project Leader
<b>LWLN</b>	Lake Wellington Landcare Network
<b>LYP</b>	Loy Yang Power
<b>MCMA</b>	Mallee Catchment Management Authority
<b>MDLN</b>	Macalister District Landcare Network (LWLN)
<b>MER</b>	Monitoring, Evaluation and Reporting
<b>MERGe</b>	Monitoring, Evaluation, Reporting Gippsland
<b>MID</b>	Macalister Irrigation District

<b>ACRONYM</b>	<b>MEANING</b>
<b>MIDNRP</b>	Macalister Irrigation District Nutrient Reduction Plan
<b>MSS</b>	Municipal Strategic Statement
<b>MW</b>	Melbourne Water
<b>NAP</b>	National Action Plan for Salinity & Water Quality
<b>NCCMA</b>	North Central Catchment Management Authority
<b>NDF</b>	Natural Disaster Funding
<b>NECMA</b>	North East Catchment Management Authority
<b>NEIP</b>	Neighbourhood Environment Improvement Plan
<b>NHT</b>	Natural Heritage Funding
<b>NRM</b>	Natural Resource Management
<b>NRP</b>	Nutrient Reduction Plan
<b>NVP</b>	Native Vegetation Plan
<b>PPWCMA</b>	Port Phillip and Westernport Catchment Management Authority
<b>PROV</b>	Public Records Office of Victoria
<b>RCIP</b>	Regional Catchment Investment Plan
<b>RCS</b>	Regional Catchment Strategy
<b>RCT</b>	Resource Condition Targets
<b>RHS</b>	River Health Strategy
<b>RUWA</b>	Regional Urban Water Authority
<b>RVP</b>	Regional Vegetation Plan
<b>SALM</b>	Sustainable Ag & Land Management
<b>SEPP</b>	State Environment Protection Policy
<b>SES</b>	State Emergency Service
<b>SGLN</b>	South Gippsland Landcare Network
<b>SGRWA</b>	South Gippsland Region Water Authority
<b>SMP</b>	Salinity Management Plan
<b>SRW</b>	Southern Rural Water
<b>VCMC</b>	Victorian Catchment Management Council
<b>VDP</b>	Voluntary Departure Package
<b>VECCI</b>	Victorian Employers Chamber of Commerce and Industry
<b>VEFMAP</b>	Victorian Environmental Flows Monitoring and Assessment Program
<b>VWIA</b>	Victorian Water Industry Association Inc.
<b>WAP</b>	Waterway Activity Plan
<b>WCMA</b>	Wimmera Catchment Management Authority
<b>WFP</b>	Whole Farm Plan
<b>WGCMA</b>	West Gippsland Catchment Management Authority
<b>WGLN</b>	West Gippsland Landcare Network (LWLN)
<b>WQMP</b>	Water Quality Management Plan
<b>WSAA</b>	Water Services Association of Australia
<b>WSS</b>	Water Sector Services
<b>YE</b>	Yallourn Energy
<b>YYCN</b>	Yarram Yarram Catchment Network

# Contact Details

<b>Department of Primary Industries (DPI)</b>	71 Hotham Street, Traralgon, 3844 Ph - (03) 5172 2111 W - <a href="http://www.dpi.vic.gov.au">www.dpi.vic.gov.au</a>	
<b>Department of Sustainability &amp; Environment (DSE)</b>	71 Hotham Street, Traralgon 3844 Ph - (03) 5172 2111 W - <a href="http://www.dse.vic.gov.au">www.dse.vic.gov.au</a>	
<b>Environmental Protection Authority (EPA)</b>	7 Church Street, Traralgon, 3844 Ph - (03) 5173 9800 W - <a href="http://www.epa.vic.gov.au">www.epa.vic.gov.au</a>	
<b>VicRoads</b>	120 Kay Street, Traralgon, 3844 Ph - 13 11 71 W - <a href="http://www.vicroads.vic.gov.au">www.vicroads.vic.gov.au</a>	
<b>East Gippsland Catchment Management Authority (EGCMA)</b>	574 Main Street, PO Box 1012, Bairnsdale 3875 Ph - (03) 5152 0600 W - <a href="http://www.egcma.com.au">www.egcma.com.au</a>	
<b>West Gippsland Catchment Management Authority (WGCMA)</b>	16 Hotham Street, PO Box 1374, Traralgon 3844 Ph - (03) 5175 7800 W - <a href="http://www.wgcma.vic.gov.au">www.wgcma.vic.gov.au</a>	
<b>Bass Coast Shire</b>	76 McBride Avenue, PO Box 118, Wonthaggi, 3995 Ph - (03) 5671 2211 W - <a href="http://www.basscoast.vic.gov.au">www.basscoast.vic.gov.au</a>	
<b>Baw Baw Shire</b>	Civic Place, PO Box 304, Warragul, 3820 Ph - (03) 5624 2411 W - <a href="http://www.bawbawshire.vic.gov.au">www.bawbawshire.vic.gov.au</a>	
<b>East Gippsland Shire</b>	273 Main Street, PO Box 1618, Bairnsdale, 3875 Ph - (03) 5153 9500 W - <a href="http://www.egipps.vic.gov.au">www.egipps.vic.gov.au</a>	
<b>Latrobe City</b>	141 Commercial Road, PO Box 264, Morwell, 3840 Ph - 1300 367 700 W - <a href="http://www.latrobe.vic.gov.au">www.latrobe.vic.gov.au</a>	
<b>South Gippsland Shire</b>	9 Smith Street, Private Bag 4, Leongatha, 3953 Ph - (03) 5662 9200 W - <a href="http://www.southgippsland.vic.gov.au">www.southgippsland.vic.gov.au</a>	
<b>Wellington Shire</b>	70 Foster Street, PO Box 505, Sale, 3850 Ph - 1300 355 244 W - <a href="http://www.wellington.vic.gov.au">www.wellington.vic.gov.au</a>	
<b>East Gippsland Water</b>	113 Macleod Street, PO Box 52, Bairnsdale 3875 Ph - (03) 5150 4444 W - <a href="http://www.egwater.vic.gov.au">www.egwater.vic.gov.au</a>	
<b>Gippsland Water</b>	Hazelwood Road, PO Box 348, Traralgon 3844 Ph - (03) 1800 066 401 W - <a href="http://www.gippswater.com.au">www.gippswater.com.au</a>	
<b>South Gippsland Water</b>	14 - 18 Pioneer Street, PO Box 102, Foster 3960 Ph - (03) 5682 0444 W - <a href="http://www.sgwater.com.au">www.sgwater.com.au</a>	
<b>Westernport Water</b>	2 Boys Home Road, New Haven 3925 Ph - (03) 5956 4100 W - <a href="http://www.westernportwater.com.au">www.westernportwater.com.au</a>	
<b>Southern Rural Water</b>	88 Johnson Street, Maffra 3860 Ph - (03) 5139 3100 W - <a href="http://www.srw.com.au">www.srw.com.au</a>	

## Water

Issue/Activity	Organisation/s	Contact Details	Notes
<p>Information regarding <b>Water Restrictions</b></p> <ul style="list-style-type: none"> <li>• Current water restriction stage</li> <li>• What is permitted under particular stage</li> <li>• Exemption applications</li> <li>• Etc</li> </ul>	<p>Urban Water Authorities</p>	<p>East Gippsland Water: 5150 4444  <a href="http://www.egwater.vic.gov.au">www.egwater.vic.gov.au</a></p> <p>Gippsland Water: 1800 066 401  <a href="http://www.gippswater.com.au">www.gippswater.com.au</a></p> <p>South Gippsland Water: 5682 0444  <a href="http://www.sgwater.com.au">www.sgwater.com.au</a></p> <p>Westernport Water: 5956 4100  <a href="http://www.westernportwater.com.au">www.westernportwater.com.au</a></p>	
<p><b>Water Testing</b></p>	<p>Environmental Service company/laboratory</p>	<p>SGS Environmental Services            Ph: 5172 1555</p> <p>WaterEco Science            Ph: 5174 3890</p>	
<p>Regulations on <b>Dams and Bores</b></p> <ul style="list-style-type: none"> <li>• Existing Bores for domestic and stock use</li> <li>• Existing Farm Dams</li> <li>• Construction of Dams or Bores               <ul style="list-style-type: none"> <li>• Licence to construct, alter, operate, remove or decommission</li> <li>• Works on waterways permit (when dam is on a waterway irrespective of size)</li> </ul> </li> <li>• Licence to use water (take &amp; use</li> </ul>	<p>SRW</p> <p>SRW</p> <p>SRW</p> <p>WGCMA/EGCMA</p>	<p>Ph: 5139 3100 <a href="http://www.srw.com.au">www.srw.com.au</a></p> <p>Ph: 5139 3100 <a href="http://www.srw.com.au">www.srw.com.au</a></p> <p>Ph: 5139 3100 <a href="http://www.srw.com.au">www.srw.com.au</a></p> <p>Ph: 5175 7800  <a href="http://www.wgcma.vic.gov.au">www.wgcma.vic.gov.au</a>            Ph: 5152 0600  <a href="http://www.egcma.com.au">www.egcma.com.au</a></p>	



<ul style="list-style-type: none"> <li>• Construction of Aesthetic Dams (take and use licence and/or licence to construct required)</li> <li>• Works on waterways licence for any works on a waterway that affect the bed and banks including construction of a stock crossing</li> </ul>	<p>SRW</p> <p>WGCMA/EGCMA</p>	<p>Wellington: 1300 366 244  <a href="http://www.wellington.vic.gov.au">www.wellington.vic.gov.au</a></p> <p>Ph: 5139 3100 <a href="http://www.srw.com.au">www.srw.com.au</a></p> <p>Ph: 5175 7800  <a href="http://www.wgcma.vic.gov.au">www.wgcma.vic.gov.au</a>  Ph: 5152 0600  <a href="http://www.egcma.com.au">www.egcma.com.au</a></p>	
<p><b>Transfers</b> of water licences/entitlements</p>	<p>SRW</p>	<p>Ph: 5139 3100 <a href="http://www.srw.com.au">www.srw.com.au</a></p>	
<p><b>Stock and domestic</b> access to water</p> <ul style="list-style-type: none"> <li>• Access to water from a waterway/bore for stock and domestic purposes</li> </ul>	<p>SRW</p>	<p>Ph: 5139 3100 <a href="http://www.srw.com.au">www.srw.com.au</a></p>	
<p>Current <b>water storage levels</b></p>	<p>Urban Water Authorities websites</p>	<p>East Gippsland Water: 5150 4444  <a href="http://www.egwater.vic.gov.au">www.egwater.vic.gov.au</a></p> <p>Gippsland Water: 1800 066 401  <a href="http://www.gippswater.com.au">www.gippswater.com.au</a></p> <p>South Gippsland Water: 5682 0444  <a href="http://www.sgwater.com.au">www.sgwater.com.au</a></p> <p>Westernport Water: 5956 4100  <a href="http://www.westernportwater.com.au">www.westernportwater.com.au</a></p>	



<p>systems, crop requirements</p> <ul style="list-style-type: none"> <li>• Licensing/permit requirements for all sources</li> <li>• New Irrigation Developments</li> </ul>	<p>SRW</p> <p>DPI</p>	<p>Ph: 5139 3100 <a href="http://www.srw.com.au">www.srw.com.au</a></p> <p>Ph: 5147 0800 <a href="http://www.dpi.vic.gov.au">www.dpi.vic.gov.au</a></p>	
<p><b>Blue Green Algae</b></p> <ul style="list-style-type: none"> <li>• General information</li> <li>• Report a possible bloom or outbreak</li> </ul>	<p>SRW</p>	<p>Ph: 5139 3100 <a href="http://www.srw.com.au">www.srw.com.au</a></p>	
<p><b>Grey Water</b> usage</p> <ul style="list-style-type: none"> <li>• General information</li> <li>• Information on setting up permanent grey water treatment and reuse system <ul style="list-style-type: none"> <li>• EPA needs to approve system</li> <li>• Permit required from local council</li> </ul> </li> </ul>	<p>EPA – search for publications no. 812, 884 &amp; 746.1 on website</p> <p>EPA &amp; Shire Councils</p>	<p>Ph: 5173 9800 <a href="http://www.epa.vic.gov.au">www.epa.vic.gov.au</a></p> <p>EPA: 5173 9800 <a href="http://www.epa.vic.gov.au">www.epa.vic.gov.au</a></p> <p>Bass Coast Shire: 5671 2211 <a href="http://www.basscoast.vic.gov.au">www.basscoast.vic.gov.au</a></p> <p>Baw Baw Shire: 5624 2411 <a href="http://www.bawbawshire.vic.gov.au">www.bawbawshire.vic.gov.au</a></p> <p>East Gippsland: 5153 9500 <a href="http://www.egipps.vic.gov.au">www.egipps.vic.gov.au</a></p> <p>Latrobe City: 1300 367 700 <a href="http://www.latrobe.vic.gov.au">www.latrobe.vic.gov.au</a></p> <p>South Gippsland: 5662 9200 <a href="http://www.southgippsland.vic.gov.au">www.southgippsland.vic.gov.au</a></p> <p>Wellington: 1300 366 244</p>	

		<a href="http://www.wellington.vic.gov.au">www.wellington.vic.gov.au</a>	
<b>Rainwater usage</b> <ul style="list-style-type: none"> <li>A person can use rainwater for any purpose as long as it is collected from a roof or similar means</li> </ul>			
<b>Community Engagement</b> <ul style="list-style-type: none"> <li>Community water quality monitoring program (target audience: people wishing to undertake volunteer monitoring of local streams)</li> <li>School Education Program (Target audience: Students and Teacher activities/workshops on catchment issues)</li> <li>Community Events (Target audience: community involvement in specific catchment related events)</li> </ul>	Waterwatch	West Gippsland Waterwatch Ph: 5175 7800  East Gippsland Waterwatch Ph: 5152 0600  <a href="http://www.vic.waterwatch.org.au">www.vic.waterwatch.org.au</a>	Waterwatch can not answer questions from the public regarding water quality or water levels.  Waterwatch can accept agency queries on water quality data
<b>Drought</b> <ul style="list-style-type: none"> <li>For drought assistance in sourcing emergency stock and domestic water</li> </ul>	Shire Councils	Bass Coast Shire: 5671 2211 <a href="http://www.basscoast.vic.gov.au">www.basscoast.vic.gov.au</a> Baw Baw Shire: 5624 2500 <a href="http://www.bawbawshire.vic.gov.au">www.bawbawshire.vic.gov.au</a> East Gippsland: 5153 9500 <a href="http://www.egipps.vic.gov.au">www.egipps.vic.gov.au</a> Latrobe City: 1300 367 700 <a href="http://www.latrobe.vic.gov.au">www.latrobe.vic.gov.au</a> South Gippsland: 5662 9277	

<ul style="list-style-type: none"> <li>• For financial assistance</li> <li>• Assistance for the dairy industry</li> </ul>	<p>DPI</p> <p>Centrelink Rural Finance</p> <p>GippsDairy Drought Coordinators</p>	<p><a href="http://www.southgippsland.vic.gov.au">www.southgippsland.vic.gov.au</a> Wellington: 1300 366 244 <a href="http://www.wellington.vic.gov.au">www.wellington.vic.gov.au</a> Regional Drought Coordinator : 5624 2222</p> <p>Centrelink:13 23 16 Rural Finance: 5448 2600</p> <p>Ph: 5659 4373</p>	
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River Health			
Issue/Activity	Organisation/s	Contact Details	Notes
Riparian condition including: <ul style="list-style-type: none"> <li>• Weeds</li> <li>• Erosion</li> <li>• Fencing</li> <li>• Stock</li> <li>• Pest Animals</li> </ul>	Land Manager DSE – Crown Land Management  Parks Vic	Ph: 5152 0600  Ph: 5152 0600	
CMA works on streams <ul style="list-style-type: none"> <li>• Willow Removal</li> <li>• Erosion Control</li> <li>• Fencing</li> <li>• Fish Passage structures</li> <li>• Etc</li> </ul>	WGCMA/EGCMA	Ph: 5175 7800 <a href="http://www.wgcma.vic.gov.au">www.wgcma.vic.gov.au</a> Ph: 5152 0600 <a href="http://www.egcma.com.au">www.egcma.com.au</a>	

## Floodplain

Issue/Activity	Organisation/s	Contact Details	Notes
<p>There are many agencies involved in floodplain management in the region. Below is a list of agencies that are involved in floodplain management and a selection of their roles.</p> <p><b>Catchment Management Authorities:</b></p> <ul style="list-style-type: none"> <li>• Develop, oversee &amp; implement regional floodplain management strategies</li> <li>• Prepare &amp; implement floodplain management plans</li> <li>• Respond to referrals on statutory planning, building &amp; infrastructure management</li> <li>• Provide flood advice &amp; facilitate conflict resolution on flooding issues</li> <li>• Coordinate monitoring of significant regional flood events</li> <li>• Rehabilitate waterways damaged by flooding</li> </ul> <p><b>Shire Councils</b></p> <ul style="list-style-type: none"> <li>• Set floor levels for buildings in flood prone land (with CMA's assistance)*</li> <li>• Maintain emergency management plans for flooding</li> <li>• Provide resources as needed by the community &amp; response agencies</li> <li>• Clear blocked roads</li> </ul>	<p>WGCMA/EGCMA</p>	<p>Ph: 5175 7800  <a href="http://www.wgcma.vic.gov.au">www.wgcma.vic.gov.au</a>            Ph: 5152 0600  <a href="http://www.egcma.com.au">www.egcma.com.au</a></p> <p>Bass Coast Shire: 5671 2211  <a href="http://www.basscoast.vic.gov.au">www.basscoast.vic.gov.au</a>            Baw Baw Shire: 5624 2411  <a href="http://www.bawbawshire.vic.gov.au">www.bawbawshire.vic.gov.au</a>            East Gippsland: 5153 9500  <a href="http://www.egipps.vic.gov.au">www.egipps.vic.gov.au</a>            Latrobe City: 1300 367 700</p>	

Floodplain			
Issue/Activity	Organisation/s	Contact Details	Notes
<ul style="list-style-type: none"> <li>Implement emergency management plans for flooding</li> <li>Provide recovery/information services &amp; support staff</li> <li>Carry out clean up activities</li> </ul> <p>*responsibility rests with the Shire, although the CMA is consulted. Victorian Planning Provisions require referral of planning matters to CMAs for flood prone areas identified in municipal planning schemes by a flood zone or floor overlay.</p> <p><b>Southern Rural Water</b></p> <ul style="list-style-type: none"> <li>SRW is responsible for the operation and management of irrigation &amp; drainage infrastructure in the Macalister Irrigation Area.</li> </ul>		<p><a href="http://www.latrobe.vic.gov.au">www.latrobe.vic.gov.au</a>            South Gippsland: 5662 9200  <a href="http://www.southgippsland.vic.gov.au">www.southgippsland.vic.gov.au</a>            Wellington: 1300 366 244  <a href="http://www.wellington.vic.gov.au">www.wellington.vic.gov.au</a></p> <p>Ph: 5139 3100  <a href="http://www.srw.com.au">www.srw.com.au</a></p>	
Clear <b>blocked roads</b> of fallen trees, debris etc	Shire Councils	Bass Coast Shire: 5671 2211 <a href="http://www.basscoast.vic.gov.au">www.basscoast.vic.gov.au</a> Baw Baw Shire: 5624 2411 <a href="http://www.bawbawshire.vic.gov.au">www.bawbawshire.vic.gov.au</a> East Gippsland: 5153 9500 <a href="http://www.egipps.vic.gov.au">www.egipps.vic.gov.au</a> Latrobe City: 1300 367 700 <a href="http://www.latrobe.vic.gov.au">www.latrobe.vic.gov.au</a>	

<b>Floodplain</b>			
Issue/Activity	Organisation/s	Contact Details	Notes
	VicRoads	South Gippsland: 5662 9200 <a href="http://www.southgippsland.vic.gov.au">www.southgippsland.vic.gov.au</a> Wellington: 1300 366 244 <a href="http://www.wellington.vic.gov.au">www.wellington.vic.gov.au</a>  Ph: 13 11 71	

Land			
Issue/Activity	Organisation/s	Contact Details	Notes
<b>Tree planting programs and Landcare</b>	Local Landcare networks	<i>Bass Coast Landcare Network</i> Coordinator: (03) 5678 2335 <i>Lake Wellington Landcare Network</i> Coordinator: (03) 5624 2257 <i>South Gippsland Landcare Network</i> Coordinator: (03) 5662 5759 <i>Yarram Yarram Catchments Landcare Network</i> Coordinator: (03) 5183 9126 <i>East Gippsland Landcare Network</i> (03) 5152 0600, (03) 5161 1365 <i>GippsLandcare Project Manager:</i> (03) 5175 7800	
<b>Removal of trees</b> <ul style="list-style-type: none"> <li>Permit required for native vegetation removal</li> </ul>	Shire Council	Bass Coast Shire: 5671 2211 <a href="http://www.basscoast.vic.gov.au">www.basscoast.vic.gov.au</a> Baw Baw Shire: 5624 2411 <a href="http://www.bawbawshire.vic.gov.au">www.bawbawshire.vic.gov.au</a> East Gippsland: 5153 9500 <a href="http://www.egipps.vic.gov.au">www.egipps.vic.gov.au</a> Latrobe City: 1300 367 700 <a href="http://www.latrobe.vic.gov.au">www.latrobe.vic.gov.au</a> South Gippsland: 5662 9200 <a href="http://www.southgippsland.vic.gov.au">www.southgippsland.vic.gov.au</a>	

<b>Land</b>			
Issue/Activity	Organisation/s	Contact Details	Notes
		Wellington: 1300 366 244 <a href="http://www.wellington.vic.gov.au">www.wellington.vic.gov.au</a>	
<b>Firewood</b> Collection <ul style="list-style-type: none"> <li>Permit required before collecting firewood from state forests</li> </ul>	DSE	Ph: 5172 2111 <a href="http://www.dse.vic.gov.au">www.dse.vic.gov.au</a>	
<b>Grazing</b> of roadsides <ul style="list-style-type: none"> <li>Permit required before stock allowed to graze roadsides</li> </ul>	Shire Council	Bass Coast Shire: 5671 2211 <a href="http://www.basscoast.vic.gov.au">www.basscoast.vic.gov.au</a> Baw Baw Shire: 5624 2411 <a href="http://www.bawbawshire.vic.gov.au">www.bawbawshire.vic.gov.au</a> East Gippsland: 5153 9500 <a href="http://www.egipps.vic.gov.au">www.egipps.vic.gov.au</a> Latrobe City: 1300 367 700 <a href="http://www.latrobe.vic.gov.au">www.latrobe.vic.gov.au</a> South Gippsland: 5662 9200 <a href="http://www.southgippsland.vic.gov.au">www.southgippsland.vic.gov.au</a> Wellington: 1300 366 244 <a href="http://www.wellington.vic.gov.au">www.wellington.vic.gov.au</a>	
<b>Heritage</b> Listing <ul style="list-style-type: none"> <li>Site contains information about how places are listed, listing criteria etc</li> </ul>	Department of the Environment & Water Resources	<a href="http://www.environment.gov.au">www.environment.gov.au</a> Ph: (02) 6274 2349	
<b>Hunting</b> Enquiries	DSE	<a href="http://www.dse.vic.gov.au/hunting">www.dse.vic.gov.au/hunting</a> Ph: 5172 2111	

Land			
Issue/Activity	Organisation/s	Contact Details	Notes
<b>Litter</b> <ul style="list-style-type: none"> <li>Litter thrown from vehicles</li> <li>Litter left from recycling/rubbish collection (large amount/occurs regularly)</li> <li>Problems with litter coming from local landfills</li> <li>Litter on railway lines</li> <li>Litter in Stormwater system (pesticides, paint, litter etc)</li> </ul>	EPA Litter Report Line  Shire Council          EPA Pollution Waste Line  Vic Track  EPA Pollution Watch Line	<a href="http://www.epa.vic.gov.au/reporting">www.epa.vic.gov.au/reporting</a> Ph: 1800 352 555  Bass Coast Shire: 5671 2211 <a href="http://www.basscoast.vic.gov.au">www.basscoast.vic.gov.au</a> Baw Baw Shire: 5624 2411 <a href="http://www.bawbawshire.vic.gov.au">www.bawbawshire.vic.gov.au</a> East Gippsland: 5153 9500 <a href="http://www.egipps.vic.gov.au">www.egipps.vic.gov.au</a> Latrobe City: 1300 367 700 <a href="http://www.latrobe.vic.gov.au">www.latrobe.vic.gov.au</a> South Gippsland: 5662 9200 <a href="http://www.southgippsland.vic.gov.au">www.southgippsland.vic.gov.au</a> Wellington: 1300 366 244 <a href="http://www.wellington.vic.gov.au">www.wellington.vic.gov.au</a>  Ph: 1800 444 004  Ph: 9619 8850  Ph: 1800 444 004	

## Vegetation

Issue/Activity	Organisation/s	Contact Details	Notes
<p><b>Weed</b> issues</p> <ul style="list-style-type: none"> <li>• Identification of weeds/reporting weeds – biodiversity officer</li> <li>• <b>Sprays to Use</b> – For advice about the chemical best suited for a particular situation, or details of regulations related to use of agricultural chemicals</li> <li>• <b>Weed eradication</b> - weed eradication is usually the responsibility of the land holder. However advice can be obtained by contacting your local Landcare networks' Pest Plant &amp; Animal officer, your local council or DPI Pest Management Officer</li> </ul> <p><i>Bass Coast Landcare Network Coordinator: (03) 5678 2335</i></p>	<p>WGCMA</p> <p>DPI</p> <p>Local chemical reseller or rural supplier</p> <p>Shire Councils/Landcare</p>	<p>WGCMA – Ph: 5175 7800 <a href="http://www.wgcma.vic.gov.au">www.wgcma.vic.gov.au</a></p> <p>DPI Chemical Standards Officer Ph: 9785 0173 or 9785 0191 <a href="http://www.dpi.vic.gov.au/chemicalstandards">www.dpi.vic.gov.au/chemicalstandards</a> Customer Service Centre 136 186</p> <p>Check local Yellow Pages</p> <p>Bass Coast Shire: 5671 2211 <a href="http://www.basscoast.vic.gov.au">www.basscoast.vic.gov.au</a> Baw Baw Shire: 5624 2411 <a href="http://www.bawbawshire.vic.gov.au">www.bawbawshire.vic.gov.au</a> East Gippsland: 5153 9500 <a href="http://www.egipps.vic.gov.au">www.egipps.vic.gov.au</a> Latrobe City: 1300 367 700 <a href="http://www.latrobe.vic.gov.au">www.latrobe.vic.gov.au</a> South Gippsland: 5662 9200</p>	<p>EGCMA has no role to play in identification or reporting of weeds</p>

## Vegetation

Issue/Activity	Organisation/s	Contact Details	Notes
<p><i>Lake Wellington Landcare Network</i> Coordinator: (03) 5624 2257</p> <p><i>South Gippsland Landcare Network</i> Coordinator: (03) 5662 5759</p> <p><i>Yarram Yarram Catchments Landcare Network</i> Coordinator: (03) 5183 9126</p> <p><i>East Gippsland Landcare Network</i> (03) 5152 0600, (03) 5161 1365</p> <p><i>GippsLandcare Project Manager:</i> (03) 5175 7800</p>	<p>DPI</p>	<p><a href="http://www.southgippsland.vic.gov.au">www.southgippsland.vic.gov.au</a> Wellington: 1300 366 244 <a href="http://www.wellington.vic.gov.au">www.wellington.vic.gov.au</a></p> <p>DPI Orbost - 5161 1222 DPI Bairnsdale - 5152 0600 DPI Maffra – 5147 0800 DPI Traralgon – 5172 2111 DPI Leongatha – 5662 9900 DPI Ellinbank – 5624 2222</p>	
<p><b>Native Vegetation:</b></p> <ul style="list-style-type: none"> <li>• What plants are native – Local council's indigenous plants guides</li> </ul>	<p>Shire Councils</p>	<p>Bass Coast Shire: 5671 2211 <a href="http://www.basscoast.vic.gov.au">www.basscoast.vic.gov.au</a></p> <p>Baw Baw Shire: 5624 2411 <a href="http://www.bawbawshire.vic.gov.au">www.bawbawshire.vic.gov.au</a></p> <p>East Gippsland: 5153 9500 <a href="http://www.egipps.vic.gov.au">www.egipps.vic.gov.au</a></p> <p>Latrobe City: 1300 367 700 <a href="http://www.latrobe.vic.gov.au">www.latrobe.vic.gov.au</a></p> <p>South Gippsland: 5662 9200 <a href="http://www.southgippsland.vic.gov.au">www.southgippsland.vic.gov.au</a></p> <p>Wellington: 1300 366 244 <a href="http://www.wellington.vic.gov.au">www.wellington.vic.gov.au</a></p>	

## Vegetation

Issue/Activity	Organisation/s	Contact Details	Notes
<ul style="list-style-type: none"> <li>• What people should plant and where – Local councils indigenous plants guide</li> <li>• Purchasing Native plants/trees</li> </ul> <p>For additional information/advice about indigenous vegetation contact your local Landcare network.</p>	<p>Shire Councils</p> <p>Local Nursery's</p>	<p>Details above</p> <p>A list of your local nurseries can be found in the Yellow Pages</p> <p><i>Bass Coast Landcare Network</i> Coordinator: (03) 5678 2335</p> <p><i>Lake Wellington Landcare Network</i> Coordinator: (03) 5624 2257</p> <p><i>South Gippsland Landcare Network</i> Coordinator: (03) 5662 5759</p> <p><i>Yarram Yarram Catchments Landcare Network</i> Coordinator: (03) 5183 9126</p> <p><i>East Gippsland Landcare Network</i> (03) 5152 0600, (03) 5161 1365</p> <p><i>GippsLandcare Project Manager:</i> (03) 5175 7800</p>	

Other			
Issue/Activity	Organisation/s	Contact Details	Notes
<p><b>Pest Animals</b></p> <ul style="list-style-type: none"> <li>Information notes on: foxes, pigs, rabbits and wild dogs</li> </ul> <p>Additional information on rabbits, foxes and wild dogs is available from DSE</p>	DPI	DPI Orbest - 5161 1222 DPI Bairnsdale - 5152 0600 DPI Maffra – 5147 0800 DPI Traralgon – 5172 2111 DPI Leongatha – 5662 9900 DPI Ellinbank – 5624 2222 <a href="http://www.dpi.vic.gov.au">www.dpi.vic.gov.au</a>	
	DSE	Ph: 5172 2111 <a href="http://www.dse.vic.gov.au">www.dse.vic.gov.au</a>	
<p><b>Wildlife enquiries</b></p> <ul style="list-style-type: none"> <li>Magpie issues</li> </ul>	DSE	Ph: 5172 2111 <a href="http://www.dse.vic.gov.au">www.dse.vic.gov.au</a>	
<ul style="list-style-type: none"> <li>Native animals including possums, koalas etc</li> </ul>	DSE	Ph: 5172 2111 <a href="http://www.dse.vic.gov.au">www.dse.vic.gov.au</a>	
<ul style="list-style-type: none"> <li>Injured Wildlife (Wild Life Victoria has a 24-hour emergency telephone service for people needing help with injured, sick or orphaned wildlife. WildLine operators are volunteers trained to give advice on</li> </ul>	DSE or Wild Life Vic	Ph: 5172 2111 <a href="http://www.dse.vic.gov.au">www.dse.vic.gov.au</a>  Wildlife Vic: 0500 540 000 <a href="http://www.wildlifevictoria.org.au">www.wildlifevictoria.org.au</a>	

Other			
Issue/Activity	Organisation/s	Contact Details	Notes
what to do with native Australian animals in need of care.)			
<b>Fire Restrictions/Information</b> <ul style="list-style-type: none"> <li>• Victorian Bushfire Hotline</li> <li>• DSE Website – contains information and current conditions incl. a state wide situation map</li> <li>• CFA Website</li> <li>• VicRoads website – contains information on road closures due to bushfires</li> <li>• ABC Local Radio</li> </ul>		Ph: 1800 240 667 <a href="http://www.dse.vic.gov.au/fires">www.dse.vic.gov.au/fires</a>  <a href="http://www.cfa.vic.gov.au">www.cfa.vic.gov.au</a>  <a href="http://www.vicroads.vic.gov.au/trafficinfo">www.vicroads.vic.gov.au/trafficinfo</a>  Melbourne: 774 AM; Latrobe Valley: 100.7 FM; Sale: 828 AM, Omeo: 720 AM; Cann River: 106.1 FM	
<b>Burning Waste</b> <ul style="list-style-type: none"> <li>• Residential property – burning of waste in the open must be undertaken in accordance with council local laws</li> </ul>	Shire Councils	Bass Coast Shire: 5671 2211 <a href="http://www.basscoast.vic.gov.au">www.basscoast.vic.gov.au</a> Baw Baw Shire: 5624 2411 <a href="http://www.bawbawshire.vic.gov.au">www.bawbawshire.vic.gov.au</a> East Gippsland: 5153 9500 <a href="http://www.egipps.vic.gov.au">www.egipps.vic.gov.au</a> Latrobe City: 1300 367 700 <a href="http://www.latrobe.vic.gov.au">www.latrobe.vic.gov.au</a> South Gippsland: 5662 9200	

<b>Other</b>			
Issue/Activity	Organisation/s	Contact Details	Notes
<ul style="list-style-type: none"> <li>• <b>Permits to burn</b> – applied for through Shire Local Laws Department</li> </ul>	Shire Councils	<a href="http://www.southgippsland.vic.gov.au">www.southgippsland.vic.gov.au</a> Wellington: 1300 366 244 <a href="http://www.wellington.vic.gov.au">www.wellington.vic.gov.au</a>	
<b>Dead Stock</b> <ul style="list-style-type: none"> <li>• Removal of dead stock in a Paddock – EPA has guidelines for burying dead stock</li> <li>• Removal of dead stock in a waterway – witnessing the dumping of dead stock and/or finding a carcass in a waterway should be reported to the EPA to arrange for the appropriate authority to remove the dead animal. (CMA, Local Council etc)</li> </ul>	EPA  EPA	Ph: 5173 9800 <a href="http://www.epa.vic.gov.au">www.epa.vic.gov.au</a>  Ph: 5173 9800 <a href="http://www.epa.vic.gov.au">www.epa.vic.gov.au</a>	
<b>Air complaints/Odour</b> <ul style="list-style-type: none"> <li>• Odour from industrial activity</li> </ul>	EPA	Ph: 5173 9800 <a href="http://www.epa.vic.gov.au">www.epa.vic.gov.au</a>	
<b>Noise</b> <ul style="list-style-type: none"> <li>• Residential Noise – including loud music, early morning lawn mowing barking dogs etc.</li> </ul>	Shire Council or local Police station (local numbers are under 'Police Victoria' in the local	Bass Coast Shire: 5671 2211 <a href="http://www.basscoast.vic.gov.au">www.basscoast.vic.gov.au</a> Baw Baw Shire: 5624 2411 <a href="http://www.bawbawshire.vic.gov.au">www.bawbawshire.vic.gov.au</a>	

Other			
Issue/Activity	Organisation/s	Contact Details	Notes
	White Pages)	East Gippsland: 5153 9500 <a href="http://www.egipps.vic.gov.au">www.egipps.vic.gov.au</a> Latrobe City: 1300 367 700 <a href="http://www.latrobe.vic.gov.au">www.latrobe.vic.gov.au</a> South Gippsland: 5662 9200 <a href="http://www.southgippsland.vic.gov.au">www.southgippsland.vic.gov.au</a> Wellington: 1300 366 244 <a href="http://www.wellington.vic.gov.au">www.wellington.vic.gov.au</a>	
<ul style="list-style-type: none"> <li>Industrial/Commercial Noise</li> </ul>	EPA	Ph: 5173 9800 <a href="http://www.epa.vic.gov.au">www.epa.vic.gov.au</a>	
<ul style="list-style-type: none"> <li>Nightclub Noise – Liquor Licensing Victoria (Consumer Affairs Victoria) issue Liquor Licences which include conditions relating to noise – <u>operates during business hours</u>. The police can also follow up on such complaints, therefore <u>after hours</u> the police should be called first.</li> </ul>	Liquor Licensing Victoria/Consumer Affairs Victoria	Ph: 1300 55 818 81	
	Local Police station	Local White Pages – under ‘Police Victoria’	
<ul style="list-style-type: none"> <li>Motor Vehicle Noise – noisy vehicles can be reported to the Traffic Operations officer at local Police</li> </ul>	Local Police Stations	Local White Pages – under ‘Police Victoria’	

<b>Other</b>			
Issue/Activity	Organisation/s	Contact Details	Notes
<p>Stations</p> <ul style="list-style-type: none"> <li>Traffic Noise – noise from general traffic flow</li> </ul>	<p>VicRoads or Shire Councils</p>	<p>VicRoads: 13 11 71  <a href="http://www.vicroads.vic.gov.au">www.vicroads.vic.gov.au</a>            Bass Coast Shire: 5671 2211  <a href="http://www.basscoast.vic.gov.au">www.basscoast.vic.gov.au</a>            Baw Baw Shire: 5624 2411  <a href="http://www.bawbawshire.vic.gov.au">www.bawbawshire.vic.gov.au</a>            East Gippsland: 5153 9500  <a href="http://www.egipps.vic.gov.au">www.egipps.vic.gov.au</a>            Latrobe City: 1300 367 700  <a href="http://www.latrobe.vic.gov.au">www.latrobe.vic.gov.au</a>            South Gippsland: 5662 9200  <a href="http://www.southgippsland.vic.gov.au">www.southgippsland.vic.gov.au</a>            Wellington: 1300 366 244  <a href="http://www.wellington.vic.gov.au">www.wellington.vic.gov.au</a></p>	
<p><b>Fishing</b></p> <ul style="list-style-type: none"> <li>Illegal Fishing – if you suspect illegal fishing, call the Fisheries Offence Reporting Line</li> <li>Other fishing matters – the DPI website has detailed information on recreational fishing, commercial fishing, fishing education etc</li> </ul>	<p>Fisheries Offence Reporting Line</p> <p>DPI</p>	<p>Ph: 13 34 74 (13 FISH)  <a href="http://www.dpi.vic.gov.au/fishing">www.dpi.vic.gov.au/fishing</a></p> <p><a href="http://www.dpi.vic.gov.au/fishing">www.dpi.vic.gov.au/fishing</a>            Ph: 5172 2111</p>	

Other			
Issue/Activity	Organisation/s	Contact Details	Notes
<p><b>Paint</b></p> <ul style="list-style-type: none"> <li>Disposal of paint – contact Sustainability Victoria (SV) or local councils for information regarding household chemical collection days</li> </ul> <ul style="list-style-type: none"> <li>Chemcollect can also be contacted regarding the disposal of paint</li> </ul>	<p>Sustainability Victoria/Shire Councils</p>	<p>SV – Ph: 8626 8700  <a href="http://www.sustainability.vic.gov.au">www.sustainability.vic.gov.au</a> – click on the ‘Detox your Home’ section</p> <p>Bass Coast Shire: 5671 2211  <a href="http://www.basscoast.vic.gov.au">www.basscoast.vic.gov.au</a></p> <p>Baw Baw Shire: 5624 2411  <a href="http://www.bawbawshire.vic.gov.au">www.bawbawshire.vic.gov.au</a></p> <p>East Gippsland: 5153 9500  <a href="http://www.egipps.vic.gov.au">www.egipps.vic.gov.au</a></p> <p>Latrobe City: 1300 367 700  <a href="http://www.latrobe.vic.gov.au">www.latrobe.vic.gov.au</a></p> <p>South Gippsland: 5662 9200  <a href="http://www.southgippsland.vic.gov.au">www.southgippsland.vic.gov.au</a></p> <p>Wellington: 1300 366 244  <a href="http://www.wellington.vic.gov.au">www.wellington.vic.gov.au</a>  1800 008 182</p>	
<p><b>Chemicals</b></p> <ul style="list-style-type: none"> <li>Spraying of agricultural chemicals/poisons – requires a permit</li> </ul>	<p><u>DPI</u></p>	<p>DPI Chemical Standards Officers  Ph: 9785 0173 or 9785 0191  <a href="http://www.dpi.vic.gov.au">www.dpi.vic.gov.au</a>  Customer Service Centre 136 186</p>	



Other			
Issue/Activity	Organisation/s	Contact Details	Notes
offer advice on the removal of asbestos in the home		<a href="http://www.basscoast.vic.gov.au">www.basscoast.vic.gov.au</a> Baw Baw Shire: 5624 2411 <a href="http://www.bawbawshire.vic.gov.au">www.bawbawshire.vic.gov.au</a> East Gippsland: 5153 9500 <a href="http://www.egipps.vic.gov.au">www.egipps.vic.gov.au</a> Latrobe City: 1300 367 700 <a href="http://www.latrobe.vic.gov.au">www.latrobe.vic.gov.au</a> South Gippsland: 5662 9200 <a href="http://www.southgippsland.vic.gov.au">www.southgippsland.vic.gov.au</a> Wellington: 1300 366 244 <a href="http://www.wellington.vic.gov.au">www.wellington.vic.gov.au</a>	Asbestos is accepted at Lakes Entrance Landfill <b>only in East Gippsland Shire</b> . Contact EGS for further information
<ul style="list-style-type: none"> <li>Commercial asbestos removal</li> </ul>	Victorian Workcover Authority	Ph: 1800 136 089 <a href="http://www.workcover.vic.gov.au">www.workcover.vic.gov.au</a>	
<ul style="list-style-type: none"> <li>Transport of Asbestos – commercial and domestic</li> </ul>	EPA	Ph: 5173 9800 <a href="http://www.epa.vic.gov.au">www.epa.vic.gov.au</a>	
<b>Effective Engagement Training</b> <ul style="list-style-type: none"> <li>For information on professional training giving benefits for facilitators of projects involving community and stakeholders.</li> </ul>	DSE	Ph: 5172 2111 <a href="http://www.dse.vic.gov.au">www.dse.vic.gov.au</a>	

Other			
Issue/Activity	Organisation/s	Contact Details	Notes
<b>Indigenous Cultural Awareness</b> <ul style="list-style-type: none"> <li>General information on the DSE approach to empowering Indigenous communities to participate in land, water and biodiversity management (Indigenous Partnership Framework)</li> </ul>	DSE	Ph: 5172 2111 <a href="http://www.dse.vic.gov.au">www.dse.vic.gov.au</a>	
Community Engagement - <b>Community of Practice forums</b> <ul style="list-style-type: none"> <li>For information on the established bi-monthly forum that enables processes for professional connections, ongoing dialogue and co-mentored relationships between CE practitioners and facilitators from many organisations</li> </ul>	DSE & Department for Victorian Communities (DVC)	Ph: 5172 2111 <a href="http://www.dse.vic.gov.au">www.dse.vic.gov.au</a>	



**Bass Coast Shire:**

- Bass
- Cape Paterson
- Cape Woolamai (Phillip Island)
- Coronet Bay
- Corinella
- Cowes Central (Phillip Island)
- Cowes West (Phillip Island)
- Grantville
- Inverloch
- Kilcunda
- Newhaven (Phillip Island)
- Pioneer Bay
- Rhyll (Phillip Island)
- San Remo
- Silverleaves (Phillip Island)
- Smiths Beach (Phillip Island)
- Sunset Strip (Phillip Island)
- Surfbeach (Phillip Island)
- Ventnor
- Wimbledon Heights (Phillip Island)
- Wonthaggi Township
- Wonthaggi North

**Baw Baw Shire**

- Aberfeldy
- Ada
- Althone
- Amor
- Bona Vista
- Bravington
- Buln Buln
- Carnigal
- Childers
- Cloverlea
- Coalville
- Coopers Creek
- Crossover
- Darnum
- Drouin
- Ellinbank
- Erica
- Ferndale
- Fulmina
- Gainsbrough
- Gentle Annie
- Hallora
- Health Hill
- Hill End
- Icy Creek
- Jacob Creek
- Jericho
- Jindivick
- Lardner
- Lillico
- Loch Valley
- Longwarry
- Modella
- Neerim
- Neerim East & South
- Nilma
- Noojee
- Rawson
- Ripplebrook
- Rokeby
- Seaview
- Shady Creek
- Tanjil
- Tanjil South
- Tarago
- Thaloo
- Thorpdale
- Toombon
- Toorong
- Trafalgar
- Trida
- Vesper
- Walhalla
- Warragul
- Westbury
- Willow Grove

Yarragon

## **East Gippsland Shire**

Anglers Rest  
Bairnsdale  
Bell Bird Creek  
Bemm River  
Benambra  
Bendoc  
Bindi  
Brookville  
Brumby  
Bruthen  
Buchan  
Cann River  
Cape Conron  
Eagle Point  
Ensay  
Errinundra  
Fernbank  
Glenadale  
Hill Side

Johnsonville  
Kalimna  
Lake Tyers  
Lakes Entrance  
Lindenow  
Lucknow  
Mallacoota  
Marlo  
Metung  
Nicholson  
Nowa Nowa  
Omeo  
Orbost  
Paynesville  
Swifts Creek  
Tambo Crossing  
Wy Yung  
Yalmy

## **Latrobe City**

Boolarra  
Callignee  
Churchill  
Driffield  
Glengarry  
Moe  
Morwell

Newborough  
Toongabbie  
Traralgon  
Traralgon South  
Tyers  
Yallourn North  
Yinnar

## **South Gippsland Shire**

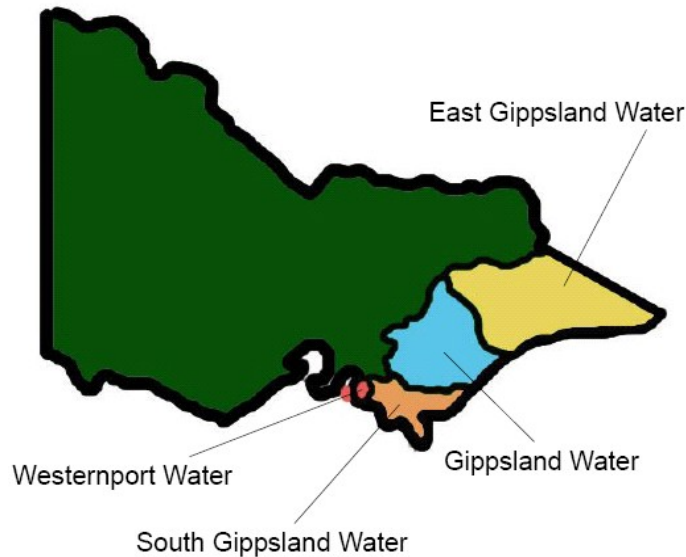
Bena  
Buffalo  
Dumbalk  
Fish Creek  
Foster  
Koonwarra  
Kongwak  
Korumburra  
Leongatha  
Loch  
Meeniyan  
Mirboo North  
Nyora

Poowong  
Port Franklin  
Port Welshpool  
Sandy Point  
Stony Creek  
Tarwin Lower  
Toora  
Venus Bay  
Walkerville  
Waratah Bay  
Welshpool  
Yanakie

## **Wellington Shire**

Briagolong  
Dargo  
Golden Beach  
Heyfield  
Licola  
Loch Sport  
Longford

Maffra  
Port Albert  
Rosedale  
Sale  
Seaspray  
Stratford  
Yarram



### Gippsland Water – Major Towns

- |              |            |
|--------------|------------|
| Churchill    | Newborough |
| Drouin       | Rosedale   |
| Erica        | Sale       |
| Heyfield     | Seaspray   |
| Mirboo North | Stratford  |
| Moe          | Traralgon  |
| Morwell      | Warragul   |

### South Gippsland Water – Major Towns

- |               |                |
|---------------|----------------|
| Alberton      | Meenyan        |
| Cape Paterson | Nyora          |
| Devon North   | Poowong        |
| Dumbalk       | Port Albert    |
| Fish Creek    | Port Franklin  |
| Foster        | Port Welshpool |
| Inverloch     | Toora          |
| Koonwarra     | Welshpool      |
| Korumburra    | Wonthaggi      |
| Leongatha     | Yarram         |
| Loch          |                |

### Westernport Water – Major Centers

- |       |          |
|-------|----------|
| Cowes | San Remo |
|-------|----------|

### East Gippsland Water

- |                  |              |
|------------------|--------------|
| Bairnsdale       | Lindenow     |
| Bemm River       | Mallacoota   |
| Bruthen          | Marlo        |
| Buchan           | Metung       |
| Cann River       | Newlands Arm |
| Dinner Plain     | Newmerella   |
| Eagle Point      | Nicholson    |
| Johnsonville     | Nowa Nowa    |
| Lake Tyers Beach | Omeo         |
| Lakes Entrance   | Orbost       |

Paynesville  
Raymond Island  
Sarsfield

Swan Reach  
Swifts Creek